

DDM Release Notes – DDM R3.6, DE v2.6, Solvency II Report and Maintenance Fixes

This note covers the next main enhancement release for DDM, this is the first material release in 2021 following successful contractual negotiations with CTi to secure resource for enhancement delivery. There is a revised process for change that means the market can expect more cycles of change in 2022 accommodating both DDM enhancements and DA roadmap requirements.

Summary of Changes – DDM R3.6 Enhancements

1. Ability to Multi Unapprove/Delete bordereaux (ME4)

This enhancement allows the entity with the respective reporting channel Approval role within DDM to select multiple bordereaux to move from Approved status to uploaded or if so, selected deleted from the system. The bordereaux selected must be in sequential order as per normal rules within DDM.

2. Endorsement processing with effective dates after the expiry of the contract (ME16)

This enhancement now allows the Contract Admin to process an endorsement with an effective date that is after the expiry date of the contract e.g., change of premium limits or DCA.

3. UMR added to notification emails (ME13)

For real time notification the UMR has been added to the subject line of the email notification.

4. Broker Team Segregation (ME1)

This enhancement now gives the company admin within a broker the ability to create greater segregation of their teams so only the appropriate persons can see their relevant contracts and data.

5. Process a bordereau prior to contract inception (ME6)

This enhancement now allows a risk, premium, risk/premium bordereau to be processed prior to the inception of the contract.

6. Partial Denial Flag for Claims (CE3)

The ability to flag a denial as a Partial when presented on a claim's bordereau.

7. Claim UMR Validation (CE2)

If the UMR is mapped in a claim's questionnaire validation will now test that this matches the contract UMR.

8. Solvency II Report

Introduction of a report in Tide to support the Solvency II (Step B Claims) returns process for claims reporting. The report allows insurers to extract claims data held in DDM in Excel or pdf format enabling them to append data not contained in DDM.

Summary of Changes – DDM R3.6 Other Enhancements

9. ETL Upgrade – CTI Technical Improvements

To address slow performance related to the ETL process for recording breaches during bordereaux processing. This change will enable improvements in readiness for promotion of the Breach Report in January.

10. UI Angular upgrade - CTI Technical Improvements

This is a technical upgrade to the underlying functionality of the Angular UI (web development platform) that benefits developers. View Engine has been replaced with Ivy to make Angular simpler, faster, and easier to maintain.

Summary of Changes – Data extracts v2.6

11. Update Knowledge Base for Data Extracts (DE13)

Ensure the Tide Knowledge Base reflects the latest version of Data Extracts.

12. Ensure Markets removed w.e.f. inception is reflected in Data Extracts (DE35)

To correct an issue where the Data Extracts **Contract** table did not reflect instances where market participants (carriers) are removed from a contract section with effect from inception.

13. Ensure details relating to previous versions of contracts is retained (DE37)

To correct an issue where values relating to previous versions of a contract in the **Contract_Version** table are updated with the revised latest version values. This fix ensures previous values are retained.

14. Bordereaux are still 'approved' when associated Reporting Channels are deleted (DE68)

To correct an issue where the status of bordereaux remains approved in the **Bordereau** table when associated Report Channels are deleted.

15. Enhance Data extracts to extract all contract statuses, except for 'Draft' (DE41)

Enhancement to include contracts with statuses in addition to 'signed' in Data Extracts: 'Draft Endorsement', 'Draft Endorsement -Service Provider' and 'Cancelled'.

16. Add Contract risk and insured authorised locations to Data Extracts (DE48)

New DE table introduced to provide Contract related location data: **Contract_Section_Location**.

17. Add Contract Risk Codes to Data Extracts (DE60)

New DE table introduced to provide Contract related risk codes: **Contract_Risk_Codes**.

18. Add Unique Contract Reference (UCR) to Data Extracts (DE49)

New field added to the **Claims** table: **Unique_Claim_Reference**.

19. Include Reporting Channel ID in Contract Version table for deleted Reporting Channels (DE55)

New field added to the **Contract_Version** table: **Tide_ReportingChannelId**.

20. Include Broker Team Name in Data Extracts (ME1)

New field added to the **Contract** table: **Contract_Broker_TeamName** This supports DDM R3.6 enhancement #4.

Summary of Changes – Maintenance / Defect Fixes Included in the Release

21. Include TPA Fees are not being included as part of Tide's calculation for Fees - INC0934264
22. Section Reference Company Mismatch error - INC0925695
23. Bordereaux in Error Processing - INC0932608, INC0934073, INC0340423
24. Endorsement(s) which do not have New or Renewal entries to update is incorrect error - INC0936603
25. Incidents resolved via workaround, fix to resolve fields 4 fields that when they are blank in the BDX, they will not process correctly - INC0932412, INC930919

Summary of Project Testing

The Market and Claims Enhancements for DDM Release 3.6 and Data Extract enhancements for the DE Release 2.6 underwent [4] weeks of User Acceptance Testing (concluding on 26th November), followed by Market Acceptance Testing for [2] weeks which finished on 7th December. There were two defects outstanding, detailed below:

Defect 87212 - Deleting the latest bordereau when selecting "No" in the Unapproved Multiple Bordereaux Model

This is a minor issue that only occurs on Claims bordereaux, a fix for which is planned for the January Maintenance Release. In the meantime, a workaround exists whereby when the most recent month has been deleted, the file can be reloaded again to that month.

Defect 87372 - Reference Data field has not been renamed to "Denial Y/N/P"

This is a cosmetic change targeted for fix in the next release

The Market testers have provided sign-off based on the fact these issues would be resolved in a timely manner.

Solvency II Canned Reports also underwent User Acceptance Testing and Market Acceptance Testing, which finished with sign-off from all participants and no outstanding defects,

The completion and sign-off of Market Acceptance testing enabled DDM Release 3.6, and Solvency II Reports was assured and fully governed through the LIMOSS Change Approval Board (CAB) on 8th December, where approval was given to promote of Release 3.6 to production.

Supporting Documents for Data Extracts

- [TIDE DWH – Data Schema v2.6 - v1.5.1](#)
- [TIDE DWH – Entity Links v2.6 - v1.5.1](#)
- [TIDE DWH – Entity Relationship Model v2.6 - v1.5.1](#)
- [TIDE DWH – Data Extraction Service Overview v2.6 - v1.5.1](#)

If you need any more information on the changes please contact Barry.Lodge@LIMOSS.London (Head of Change), Chris.Rees@LIMOSS.London (DDM Product Owner), Greville.Baghurst@LIMOSS.London (DE Product Owner) or Malcolm.Pryor@LIMOSS.London (Programme Manager) at LIMOSS.