

## BULLETIN 2019-11 – Headline News

As part of the LIMOSS commitment to provide updates on the Market systems under our management. This bulletin is focused on DA SATS.

### DA SATS Development Schedule 2019 – 2020

The delivery schedule below has been put together in conjunction with Lloyd’s and our Market Service provider Charles Taylor InsureTech (CTi).

Further detail needs to be added as the design and requirements phases are completed for the key activities under way. This update will form a series of communications to ensure that the Market Users are kept fully up-to-date over the course of the coming months. LIMOSS has requested that the planned maintenance release dates from CTi are added to the 2020 schedule. Additionally, some required enhancements to services, especially the Data Extract service improvement timescales have not been added whilst further work on service definition to resolve issues are discussed with CTi.

It is important to note that wherever possible both Lloyd’s and LIMOSS will actively seek to accelerate the delivery schedules so that the DA SATS service fully supports the planned adoption across the Market. Inevitably, the fact that designs for some functions such as the APIs, are not yet signed off, means that we need to set a conservative backstop date which we will refine as we work with Market users to sign off plans.

We want to stress that all users of DA SATS can, and are encouraged to, contribute to the roadmap through the DA SATS Market User Group (MUG), and that decisions on the roadmap will be made by the DA SATS Steering Group which is led by Managing Agents, and contains Managing Agents, Brokers, the Associations and Lloyd’s, as well as LIMOSS and CTi. Please contact Chris Rees ([chris.rees@limoss.london](mailto:chris.rees@limoss.london)) for more information about this governance if you wish.

### 2019-2020 Indicative Delivery Schedule



## Service Improvements & Scope

- **DA SATS Platform Stability & Service Scope Improvements**

This LIMOSS driven activity with CTi is structured around stability and improvements to the existing DA SATS platform. The focus of LIMOSS will be on remediating service gaps in the Data Extraction application and a short term focus on delivery of defect fixes for the application.

Pre-Christmas two defect fix enhancements against ordered production incidents and defect priorities:

- I. R39 went live on the 16.11.19 and a combined release R40/41 is scheduled to go live on the 14.12.19;
- II. R40/41 scope and timelines for release has been published through the appropriate Market User forums to ensure that the release process aligns to auditable quality gates. Encouragingly, LIMOSS has been able to agree the stand-up of a pre-production environment with CTi, this allows core Market users to test enhancement functionality and key defect fix changes on a mirror of their production instance. This increases the focus on quality and reduces the risk of service interruption as a result of application changes;
- III. R40/41 is the first release to adopt this approach, where possible we expect all future functional enhancements to follow a similar gated and quality controlled release process. Further plan information for Data Extract remediation activity will be shared once the internal reviews complete with CTi.

- **Service Scope - Dual Platform**

In tandem with defect and service remediation, LIMOSS will focus on the launch of DA SATS for dual platform users, so that company market business can be managed through the DA SATS processes. The dependency to novate the DA SATS contract to LIMOSS from Lloyd's has been the pre-requisite for the stand-up of the service. With legal processes and negotiations currently expected to complete in 2019, the scheduled roll-out for dual platform users is expected to commence in mid-February 2020 following completion of commercial and service definition and appropriate implementation activities for on-boarding company market coverholders. Separate plans and detail will be provided once the legal and commercial processes complete between LIMOSS and CTi.

## Core Platform Change Activity Supporting DA SATS Adoption

- **Enhancement Releases for the DA SATS Platform**

There are two core functionality enhancements planned for the first half of 2020. The scope of both these releases is driven from the prioritised user enhancement lists managed by the DA SATS Market User Group (MUG). These enhancements are designed to improve the data quality, add usability and processing functionality for mapping and reporting within the core DA SATS platform. The content of next release [R3.3] have already been approved and [R3.4] scope is scheduled to be completed and agreed in early 2020 (detail of the scope and changes for each release is embedded in the linked document below). In agreement with Market Users, a different delivery approach has been adopted, which is why there are early views of delivery represented in the schedules for the enhancement releases, so that the Market Users are able to see early sight of the improvements in the application. Opportunities to accelerate the delivery activity will be taken where possible and updates to the specific release plans will be made available as details becomes finalised.



Additional enhancement requirements beyond scoped items already in the next releases [R3.3/3.4] can be captured and prioritised for delivery through the MUG with final sign-off through the DA SATS Steering Committee. Any functional or regulatory impacts on the DA SATS service will be captured through these processes, LIMOSS facilitates and manages the process alongside CTi.

- **API Integration for DA SATS - Supporting Efficiency & Straight-Through-Processing**

The design of the Risk, Premium and Claims (RPAC) API in DA SATS to allow easier direct load and ingestion of DA data from other vendor systems into DA SATS alongside call-back of data from the DA SATS platform is a core Market integration delivery on the schedule for 2020. The technical integrations will provide the opportunity for enhancement of accessibility, quality, speed and reporting of data

The API design for DA SATS will complete fully in January 2020. The build and test phase, involving a small subset of vendors and market participants, has been estimated as a block of 6 months to end of June. This will be followed by a wider Market familiarisation and testing period lasting a further 3-6 months in 2020. The detailed build and implementation phases will be fully defined as the design is documented post January.

The RPAC API standard is available and in parallel with the CTi design work, LIMOSS/Lloyd's are actively engaging with the key MAs and suppliers / users of the other core coverholder systems and bordereaux management systems to discuss their processes and requirements for integrating APIs and data with the DA SATS platform. This should allow for a more effective API technical and end-to-end process testing phase and a possible reduction in the current 3-6 month allotted for familiarisation and Market testing. There will be specific communication from LIMOSS/Lloyd's with Market users once information is gathered from vendors and delivery plans become more defined.

- **Replacement of Lloyd's Direct Reporting System**

Lloyd's has agreed a development contract with CTi to build a replacement application for the Lloyd's Direct Reporting (LDR). The service will be based on the existing application used for DA SATS with the initial build using existing channel routing (existing ACORD XML and batch inputs methods) with a later phase utilising the RPAC APIs to make it easier to input and retrieve data into and from DA SATS.

The service design will complete in December 2019, with initial build for bordereau entry completing by end of Q2 2020 followed by user UAT and MAT phases and the final development and test of accessing data and call-back using the RPAC API once approved and fully tested, currently phased at the end of 2020. There is no intention to retire the existing LDR channel without agreement that all application, service and performance is operating to requirements.

- **Improved Data Validation Supporting Processing Efficiency**

Alongside the core deliveries, during the course of 2020 data validation rules based on the Lloyd's coverholder mandatory data standards and user requirements will be developed, with implementation phasing agreed through the Market User forums as to when they can be applied to the DA SATS application. Further information will be supplied when implementation dates are agreed through the MUG.

The delivery schedule is under change control and updates will be made on a regular basis to keep the Market informed of any material changes. Regular updates and specific release schedules will be made available through the MUG and regularly published on the LIMOSS website.

The LIMOSS website ([www.limoss.london](http://www.limoss.london)) contains useful information on user guides and history for the DA Market Services, however if you require further discussion or information on the content of this bulletin, contacts are included below:

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