GEMINI 26.1 Release Notes

Contents

Document History

Version	Date	Changes	Author
V0.1	03/06/2026	Document Creation	Ecliptic
V1.0	15/06/2026	Document Published	LIMOSS

Introduction

This release delivers a wide-ranging set of changes to GEMINI under Release 26.1. The headline change is the introduction of support for all three bureaux (Lloyd's, LIRMA and ILU) via the new V4 Experts API, alongside a series of API improvements, new claim and instruction data, and a number of enhancements to the Expert user experience.

The changes in this release are:

- Support for all three bureaux (Lloyd's, LIRMA & ILU) via the new V4 Experts API
- A range of API improvements, new instruction fields and an updated manual import
- The ability to close parallel UCRs, plus two new optional notifications
- A series of improvements to the Expert user experience and invoice submission
- Allowing Excel files to be uploaded to GEMINI

For any additional information please contact the GEMINI Helpdesk GEMINIHelpdesk@Ecliptic.tech

Changes

Expert User Interface Enhancements

The following changes improve the Expert journey in GEMINI, from receiving an instruction through to submitting an invoice.

Clearer Appointment Emails for 0% Market Instructions

Impacted: Experts

When an Expert is appointed to a claim that currently has 0% market share, the appointment email now explains that the market will be updated in GEMINI within two working days, and the empty signed line table is removed to avoid confusion.

Lead Adjuster Contact in Instruction Emails

Impacted: Experts

The Lead Adjuster's name and email address are now included in the appointment created, closed and cancelled notifications received by Experts.

New Default Landing Page for Expert Admins

Impacted: Experts

After logging in, Expert Admin users now land on "Company Instructions" → "All Instructions" rather than "My Area". Non-admin Expert users continue to land on "My Area".

Search Across All Company Instructions

Impacted: Experts

A new "All Instructions" list on the "Company Instructions" page combines the Unassigned, Assigned and Cancelled categories, so Experts can search across all of them at once.

Default & Advanced Filters

Impacted: Experts

Key search fields such as UCR, UMR, GEMINI Instruction Ref and Expert Claim Reference are now shown by default across the Company Instructions tabs and "My Instructions", with additional filters available in a collapsible "Advanced Filters" dropdown.

Lead Adjuster Added to Instruction Pages

Impacted: Experts

A new "Lead Adjuster" column (name and email) appears on every Company Instructions tab, with a matching filter available under Advanced Filters.

Ecliptic Collection % on Invoice Management

Impacted: Experts

The "Ecliptic Collection %" is now shown in the Claim Details table on the "Manage Invoices" page, even before any invoices have been submitted.

'Back to Instruction' Button

Impacted: Experts

A "Back to Instruction" button has been added to the invoices page reached from "View Expert Appointment", returning the user to that appointment.

Invoice Submission Screen Revamp

Impacted: Experts

The invoice submission screen has been redesigned to make entry clearer and reduce errors. Changes include tool-tip help text, an auto-calculating “Amount Paid to Expert”, a guided gross-up flow where the expected payment amount differs, a requirement to upload at least one document, and a new confirmation tick-box before submitting. The refund screen mirrors these changes with refund-specific wording.

Invoice Deletion by Experts

Impacted: Experts

Experts can now delete their own draft and review-stage invoice and refund entries. Deletion is blocked once an invoice has progressed (for example, validated, paid, or under Carrier query) and for any invoice submitted via API, in order to protect the audit trail.

Editable ‘Final Invoice’ Field

Impacted: Experts

Experts can now reverse a “Final Invoice: Yes” themselves using a new “Undo Final Invoice” on the “Manage Invoices” page, rather than contacting the GEMINI Helpdesk, allowing further invoices to be submitted. This applies to non-API invoices only.

GEMINI V4 Experts API

Impacted: Carriers

This release introduces the new V4 Experts API, extending GEMINI to support claims and instructions across all three bureaux (Lloyd’s, LIRMA and ILU) and delivering a range of improvements based on market feedback. The following changes are delivered through the V4 API:

- **All Three Bureaux (Lloyd’s, LIRMA & ILU):** GEMINI now supports claims and instructions across all three bureaux. Each claim is presented as a single UCR, with separate bureau records held underneath so that instructions, invoices and reporting remain correctly segregated by bureau. Carriers will only see and report on the bureaux they participate in and can switch between bureau views on the “View Claim” page. Existing claims will be migrated into the new structure automatically.

- **Closing parallel UCRs:** A new optional “Close Parallel UCR?” selection lets Carriers request a closing sequence for a parallel UCR via the API, the new manual import, or the “View Claim” page. Any new transaction on that UCR (such as a new invoice or fee reserve update) automatically resets the flag to “No”, as it reopens the UCR on ECF. Carriers can ask the GEMINI Helpdesk to reopen a closed UCR.

- **Claim handler validation:** Claims sent with an unregistered lead adjuster are now accepted rather than rejected. GEMINI creates a reference-data Carrier user record so future claims for that handler are assigned automatically, ready to be promoted to a full user account when the handler onboards onto GEMINI.

- **Special character validation:** GEMINI now accepts the full UTF-8 character set for fields that are not subject to bespoke validation rules – e.g. the “Expert Invoice Reference” and “Insured/Reinsured” fields will not accept the “+” character. UCR and UMR remain restricted to letters and numbers only, in line with market standards.

- **Inactive flags:** An “Inactive” flag is now available to be set against both Expert Users and Expert Companies. Expert Companies can be marked as “Inactive” by the Ecliptic Helpdesk team. This prevents new users being created for the company, but does not otherwise affect existing processes, and is shown as a new column on the relevant “Experts” pages. Carriers can access this information via the ExpertIndex and ExpertCompany requests on the API.

- **New instruction fields:** “Instruction Description” previously only visible via exports is now shown on the “View Expert Appointment” page, and a new optional “Payment Basis” dropdown (“Bureau Share” or “Bureau Only”) is available for Carriers using the Bill Review IQ Case Instruction API.

- **Instruction status via API:** Instruction status updates can now be sent via the API, subject to standard rules: an appointment with invoices uploaded cannot be cancelled, and an appointment can only be closed once all pending invoices have been paid.

Other Changes

V4 manual import

Impacted: Carriers

A new version of the Claims & Instructions import is available for Carriers not using the API, adding the “Payment Basis” and “Bureau” fields. An updated template can be downloaded from Carrier Interface → Import Claims.

Excel File Uploads (Backlog Item 98)

Impacted: Carriers & Experts

GEMINI now accepts .csv and .xlsx uploads. Experts can attach these formats to invoices, and Carriers can use them across a range of areas, including the Private Area, Claim Documents, ESM Claims and Company Profile. The formats are also accepted via the Billing Vendor API (V1 and V2).

New Optional Notifications

Impacted: Carriers & Experts

Two new opt-in email notifications are available. A "static claim" notification when a claim has had no invoice movement for a set period (defaulting to around 270 days), and a "final invoice reminder" to the appointed Expert under similar conditions. Carriers can opt in to these notifications through the GEMINI Helpdesk or the quarterly carrier meetings and provide the recipient email addresses.