



LimelQ

LimelQ Newsletter
Q1 2026



LimelQ Market User Group

LimelQ Market User Group (MUG) January & March 2026 Sessions Now Available

LimelQ's recent Market User Group (MUG) sessions in January and March provided updates on platform development, operational priorities, and upcoming enhancements.

The January session covered key releases and reminders, including Global Jurisdiction functionality aligned to Lloyd's Global Coverholder v5.2 standards, validation report improvements, billing updates, and guidance around BDX exporting and pending items.

The March session built on these updates with a focus on platform scalability, data integrity, and upcoming feature development, including enhancements to FCP reconciliation, validation workflows, and progress toward new capabilities such as the Cash Call module.

Both sessions also highlighted continued team growth and LimeIQ's ongoing investment in improving platform transparency, performance, and user experience.

The summaries and recordings of both the January and March 2026 MUG sessions are now available in [The Q](#).

VISIT THE Q



Ryan Cooper Joins LimeIQ as Director of Product

LimeIQ is pleased to welcome Ryan Cooper as Director of Product. Ryan brings over a decade of experience in the London insurance market, with a background spanning claims operations, delegated authority oversight, and operational process improvement.

In his role at LimeIQ, Ryan will lead product strategy and development, working closely with the technology and engineering teams to ensure the platform continues to evolve in line with the needs of the Lloyd's market.

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LimeIQ Presents at LIMOSS Hosted FCP E2E Market Education Session at Lloyd's

LimeIQ co-hosted a market event alongside LIMOSS and Vitesse at the Lloyd's building focused on the FCP End-to-End financial reconciliation process.

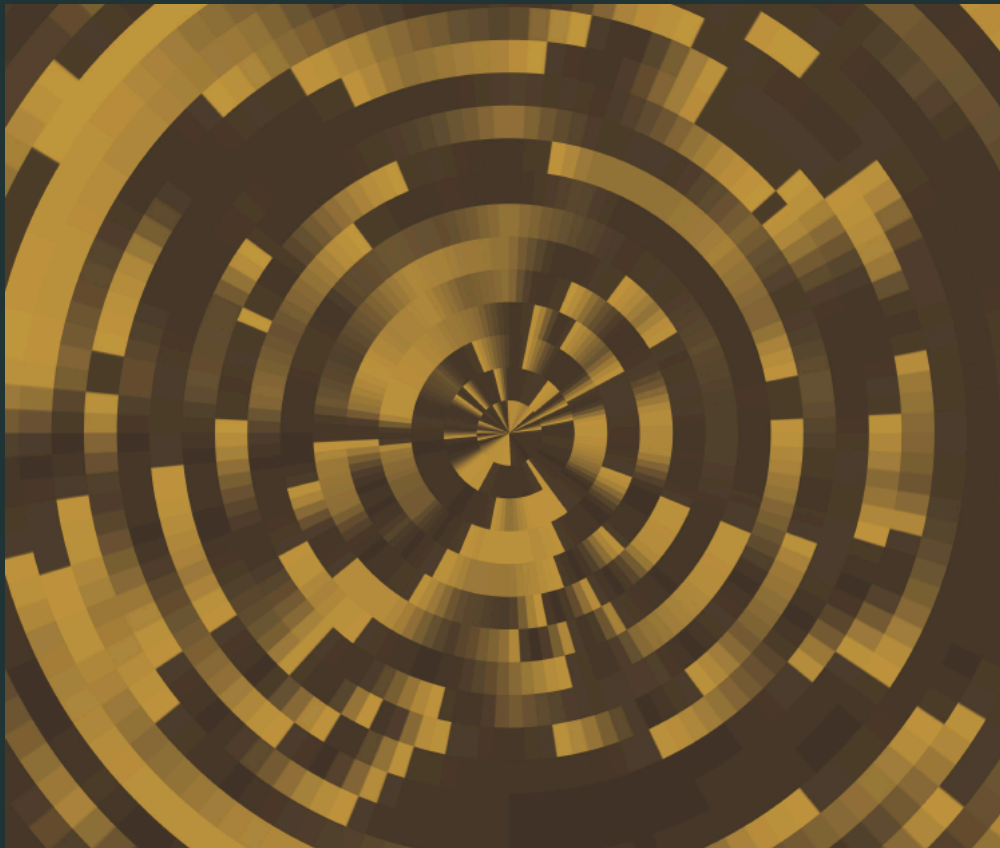
The session brought together 130+ claims and finance professionals in person and online from Managing Agents and Brokers.

The event provided a walkthrough of the full FCP reconciliation process and demonstrated how LimeIQ's front-end reconciliation solution supports greater control, transparency, and efficiency.

The session also highlighted how this process feeds into the Vitesse FCP Financial Overview Report, equipping Managing Agents with the insight needed to support broader FCP adoption across the market.

The summary and recording of the presentation are now available in [The Q](#).

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LimeIQ Platform Enhancements

Cash Call Module Release

LimeIQ is launching a public preview of its new Cash Call Module, delivering a structured, auditable, end-to-end approach to cash call management.

Developed to address reconciliation challenges at the source, the module provides data clarity and consistency across claims, bordereaux, reporting.

By embedding validation and reconciliation directly into the cash call workflow, discrepancies can be identified and resolved earlier rather than retrospectively reducing manual effort, strengthening data integrity, and improving confidence in financial outputs.

Key outcomes include:

- A structured, E2E cash call workflow, from creation through payment
- Clear status tracking (e.g. Submitted, Agreed, Funds Received, Paid)
- Improved alignment between bordereaux, claims, and cash call data
- A complete audit trail to support governance and oversight
- Consistent PDF and export outputs aligned with market expectations
- Reduced reconciliation issues through earlier validation
- A more unified and reliable data set across all parties

For more information or to take part in the Cash Call public preview, please contact support@limeiq.com.

FCP Reconciliation Report Update

The FCP Reconciliation Report has been enhanced to support more granular reconciliation aligned to market requirements, including reconciliation at the account and section number level.

Leveraging LimeIQ's programme-level tokenization, the report now enables more precise handling of complex scenarios such as split UMRs and other unique data structures. Additional UI/UX improvements have also been introduced to enhance overall usability.

100+ Small Enhancements for Unique Situations

LimeIQ continues to deliver regular platform enhancements on a weekly basis. These updates include improvements to support unique and complex use cases, as well as ongoing performance, stability, and security enhancements.

Speed and Security Updates

LimeIQ has completed several behind-the-scenes improvements to ensure the platform remains fast, resilient, and secure as usage continues to grow.

These updates include:

- Performance improvements to large exports, ensuring faster and more reliable delivery for high-volume data sets
- Enhanced error handling and monitoring reducing the likelihood of delayed processing
- Security enhancements across production environments, including configuration and dependency updates aligned with best practice

These changes form part of LimeIQ's ongoing focus on enterprise-grade reliability and compliance, with no disruption to day-to-day use.

Expected Release April 2026

Updated Validation Report

The Validation Report has been redesigned to provide a more intuitive layout and improved refresh performance, enabling faster identification and resolution of validation issues.

Updated Program Analysis Report

Enhancements to the Program Analysis Report include an updated design, expanded and refined metrics, and improved load times to support more efficient analysis.

Ongoing Updates and Enhancements

LimeIQ continues to deliver incremental enhancements and fixes across the platform, including:

- Data integrity improvements, reducing duplication and ensuring consistent identifiers across reports and exports
- Enhancements to BDX processing and validation, improving visibility and reducing manual rework
- Usability improvements across key workflows, including clearer validation messaging and more predictable behavior
- Continued refinement of reporting outputs to ensure alignment between on-screen data, exports, and downstream reporting tools

Many of these updates are driven by client feedback, with continued focus on reducing friction and improving confidence in the data.



DCA Highlight – Gulf Coast Claims Service (GCCS)

In February, the LimeIQ leadership team visited Gulf Coast Claims Service (GCCS) in Houston to collaborate on platform capabilities, gather product feedback, and deliver hands-on training.

This experience reflects a joint commitment in the Lloyds marketplace to deliver validated and conformed data to the Lloyd's market. As a result, the collaboration is enabling efficient bordereaux (BDX) processing, improved data reliability, and strengthened delegated authority operations.



LimeIQ

is exhibiting

at

TIN

Delegated Authority Strategy Day

23rd April | London

LimeIQ to Sponsor Delegated Authority Strategy Day

LimeIQ will be sponsoring and exhibiting at The Insurance Network's (TIN) Delegated Authority Strategy Day on April 23rd at the Minster Building.

We're looking forward to joining industry leaders for a day of insightful discussion. The agenda will explore key developments across the delegated authority landscape, with a focus on the evolving role of data, analytics, and AI in improving underwriting, operational efficiency, and enabling more scalable strategies.

If you have any questions, please contact us at support@limeiq.com.

The Q Knowledge Hub

LimeIQ has released The Q, a centralized knowledge hub designed to provide clear, structured access to feature modules, documentation, presentations, and

FAQs.

The Q also allows you to connect directly with our team, enabling users to quickly submit questions, request support, or schedule meetings for personalized guidance.

SIGN UP FOR THE Q

For Initial Access to The Q

To gain access to The Q, navigate to <https://portal.limeiq.com> and enter your email address. A confirmation email will be received within one business day.

Going forward, a magic link will be sent via email without delay once your account has been approved the first time for immediate access.

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